

Additional News

Is your contact information current?

We are implementing a new tool that will allow us to call you, text your mobile phone, and email you during emergency events.

If you have My Account, you can update your information online or through the mobile app. You can also call our Customer Care team.



Scan the code with your smartphone camera to learn more about My Account



Spring can bring severe weather

Take comfort knowing you're prepared before, during, and after any storm



Scan the QR code to get started

Before the storm

- Download the Liberty My Account mobile app and enroll in electric outage notifications.
- Make an emergency plan and visit our website for an emergency preparedness kit checklist.

During the storm

- Report or view electric outages using the My Account app
- If you lose power, do not open freezer or refrigerator doors more than necessary
- In case of strong winds, stay clear of windows and doors, even if they are covered

After the storm

- Stay away from downed power lines
- Take photos or videotape your home to inventory and record losses
- Replenish supplies for any future storms